Cultivate a Collaborative Environment

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Gold Certified

SPACE

Classification ISO 27001: Public

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Mission and Vision

ZeniΘ → The 1st provider of integrated energy in Greece

Having 20 years of **history** and **experience, international know- how of Eni** and deep understanding of our customers' needs, we work systematically to **offer new, advanced services and products** at competitive prices, leverage to the **Add – On services**, helping our customers to build an energy saving culture.

ZéniΘ
Κορυφαία ενέργεια.

PanHellenic presence, expanding our operations to embrace customers throughout the country with DUAL ENERGY service.

Vision: to be the **trusted provider** of energy through customer **excellence** and continuous **value proposition**

Zenith's History: a Continuous Story of Achievement

Our successful history starts **back in 2000**
It is the result of a successful collaboration between two particularly important group of companies:

the Greek Gas State Company — ΔΕΠΑ 51%

the Italian ENI, which is awarded the management. — eni 49%

2000

2016

Sponsor of National Team

2017

Unbundling
Supply - Distribution

SUPPLY

DISTRIBUTION

Data Center

ERP | Billing Gas & EE | CRM

Enterprise Service Bus

New IT platform

Rebranding

1/1/2018: The 1st dual offer Gas and Electricity

2018

May 2018
Eni has 100% of ZeniΘ after 18 years of successful management & results

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Individual and Combined Energy Products

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The Market is Changing

Collaboration for Digital Business:

- Extend Telephony with Video
- Bring Teams together
- Locate and Access Remote Experts
- Enable Mobile Workers and BYOD
- New ways to interact with customers/partners
- Deliver online events and trainings

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Collaboration is the Foundation to Cultivate:

- Productivity
- Customer Satisfaction
- Employee Engagement
- Innovation & Growth
- Cost Control

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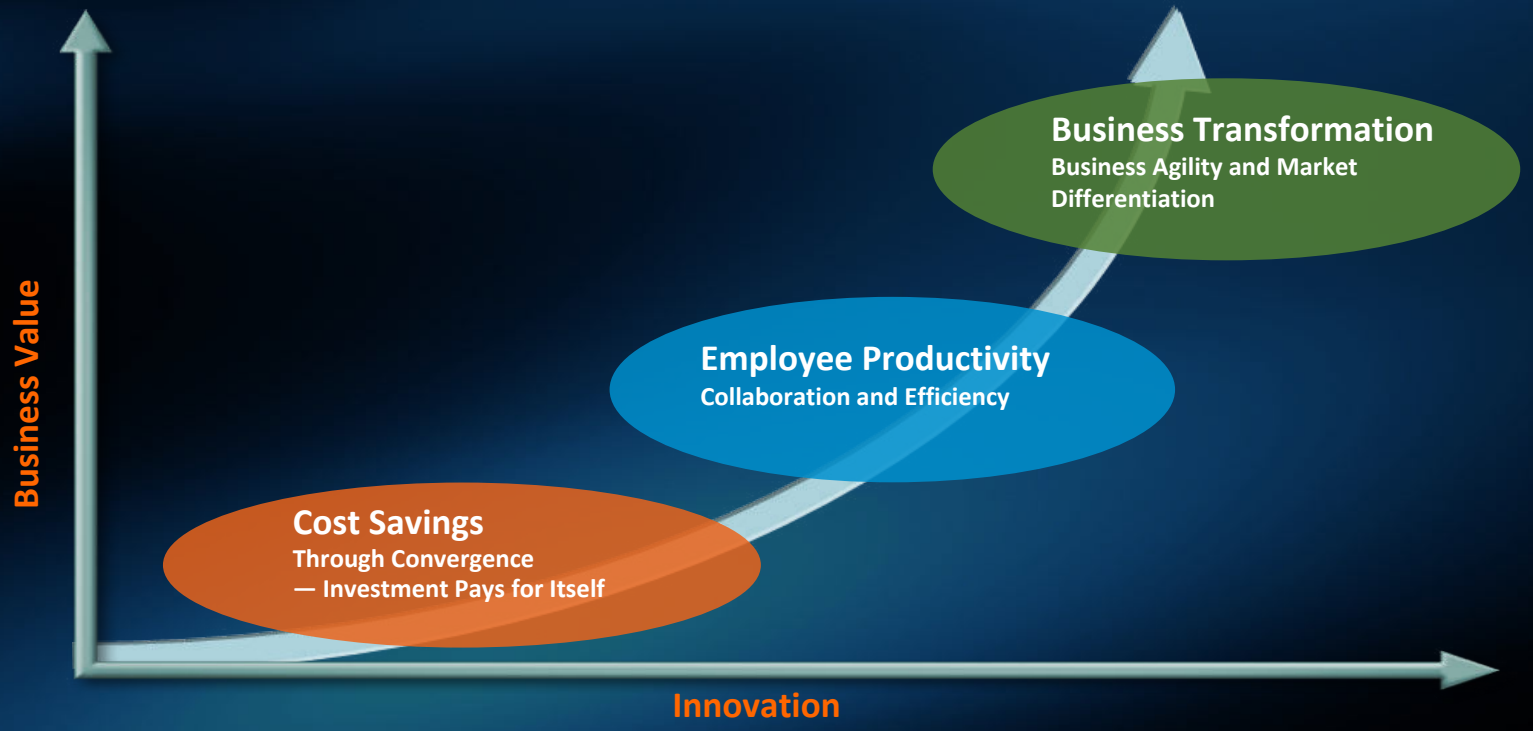
Collaboration Drive Business Value in 3 Key Ways



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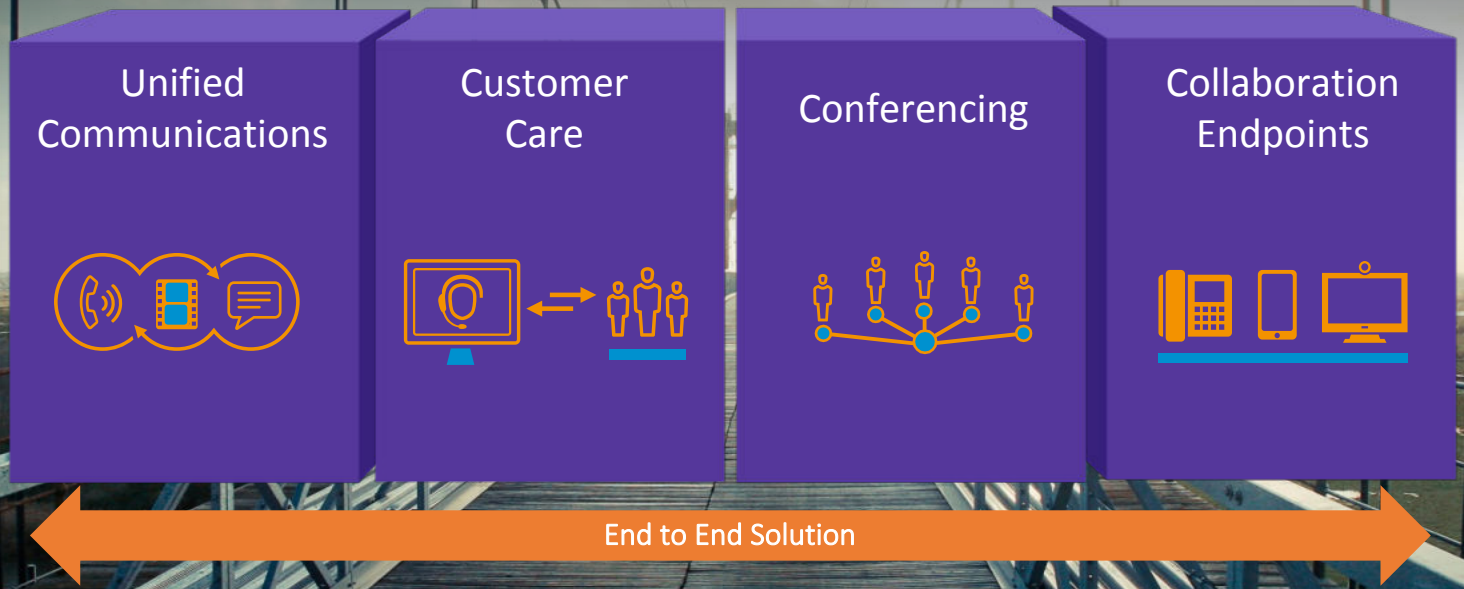
Cisco Collaboration Portfolio



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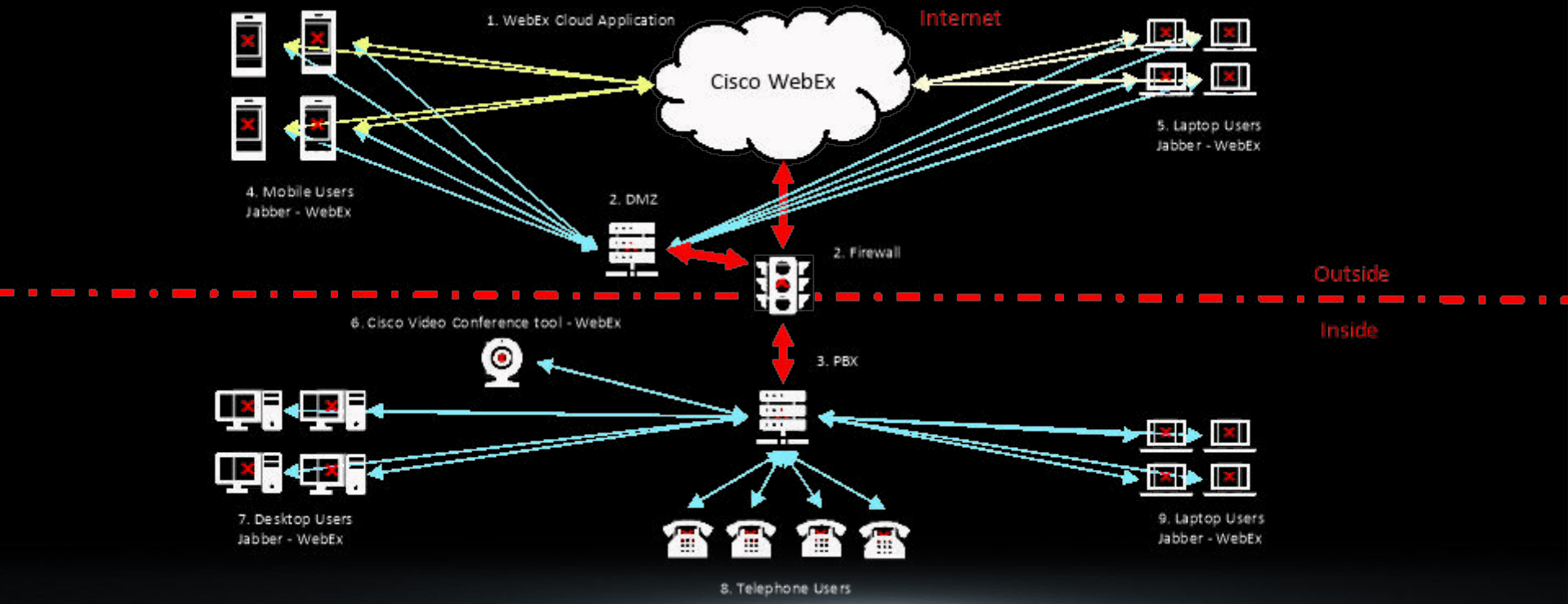
Cisco UCC Infrastructure



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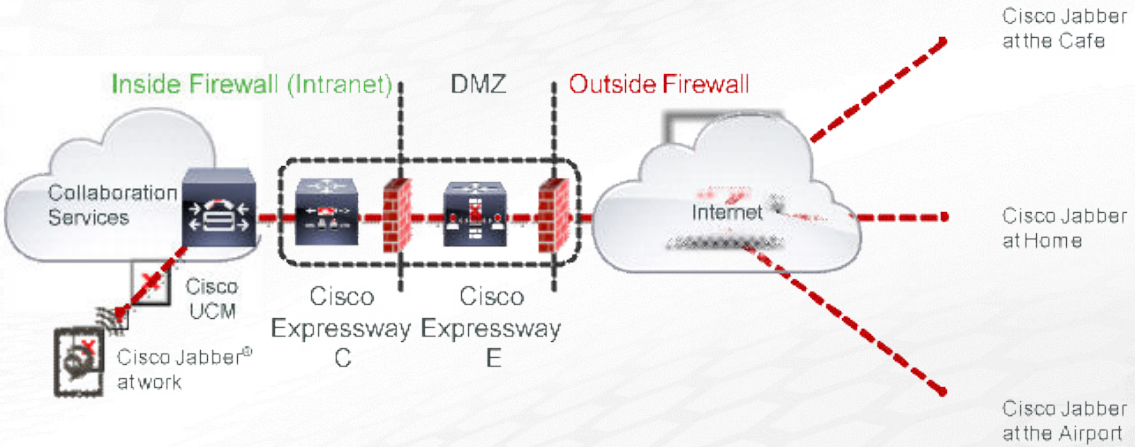
Cisco Jabber Mobile Users as Productive on the Road as in the Office



- Use Jabber as you move between networks
- Security choice: No VPN required
  1) Secure only Jabber
  2) Personal data is not connected to the network
  3) Single Sign on

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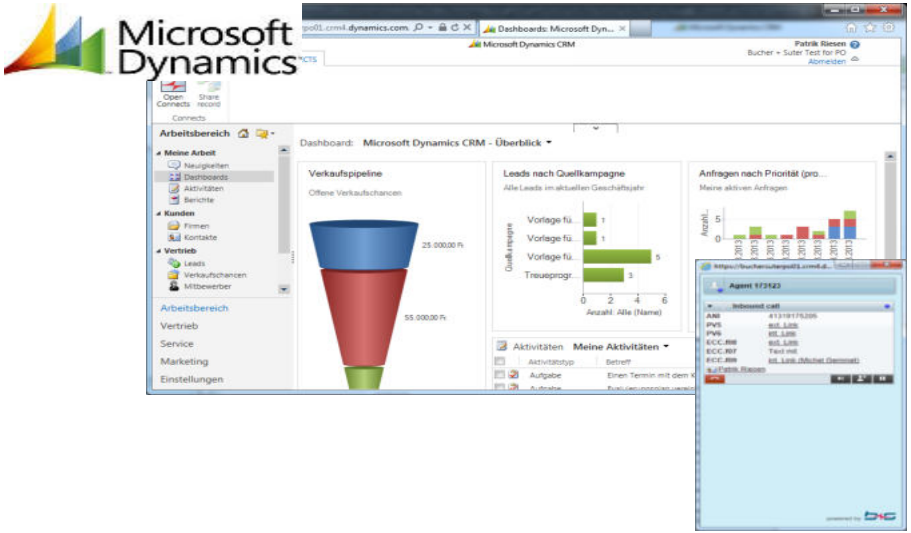
UCCX with CRM Connector



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People / Technology / Space

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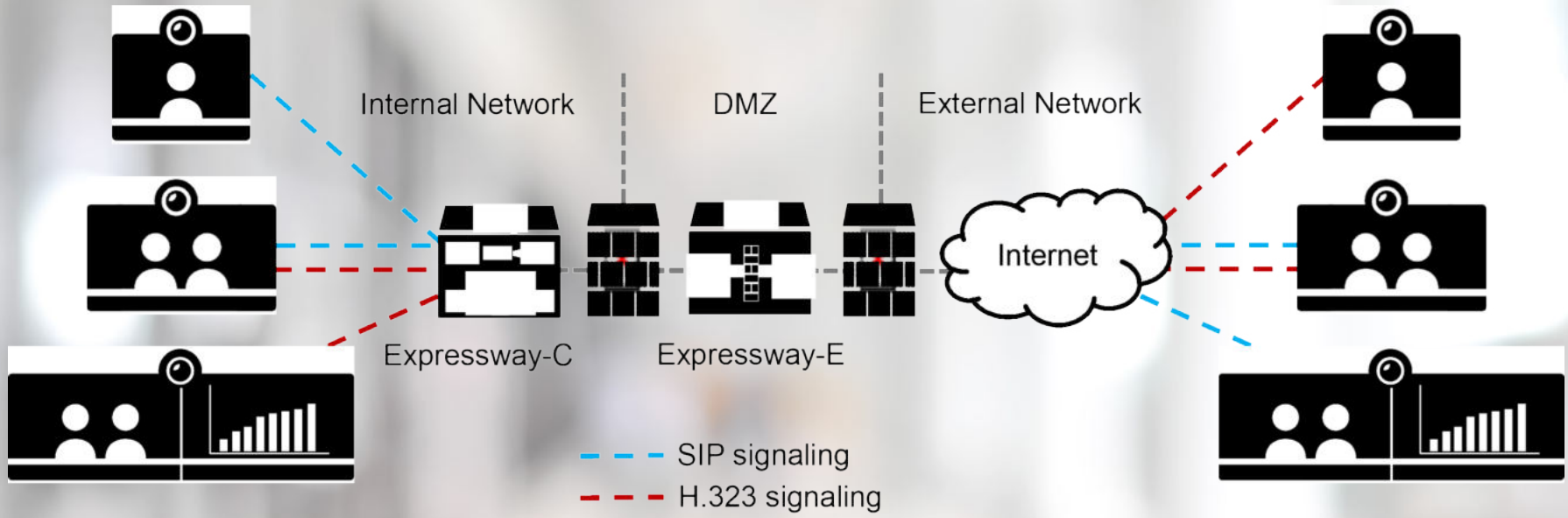
SIP & H.323 Video Call Control



H.323 Gatekeeper & SIP Registrar providing standards-based interop and video support for Cisco & 3rd party endpoints

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Highlights

Discover the power and possibility of collaboration

Cultivate a System Perspective

Adopt an Innovation Mindset

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Benefits

- Integrated collaboration experience: embraces mobility, video and cloud
- Reduced costs, simplify management
- Heightened emphasis on workplace productivity
- Collaborate beyond corporate boundaries
- Mitigate security and compliance risks

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Closing thoughts

Deliver a connected digital experience

Improve key business outcomes

Cisco has a solution for your business

Cisco is your trusted partner

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Why Choose Cisco

- Market Leader
- Unique architecture covering IPT, Video, Contact Center
- Focus on usability → drives adoption
- Feature rich – innovation & Development
- Secure and tested
- Interoperable
- Top quality
- High level of support

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Why Choose Space Hellas

- Design & Implementation
- Advanced & Professional Services
- Technical Support & Maintenance
- Training
- 24/7 Service Desk
- NOC & SOC

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